

OFFA COMMUNITY COUNCIL

WHISTLEBLOWING/ CONFIDENTIAL REPORTING POLICY

Offa Community Council is committed to applying the highest standards of openness, honesty, integrity and accountability through the services it provides. However, the council recognises that there is always the risk that things can go wrong. Therefore, the council is keen to encourage those working for the council, its elected and co-opted members and members of the community to express their concerns when they think that there may be something seriously wrong regarding the activities of the council. This gives the council the opportunity to stop any unethical or unprofessional practices or wrongdoing within the organisation.

1.2

The council recognises that for individuals to come forward, they must have confidence that their concerns will be listened to and that the council will take prompt action to investigate and deal with concerns appropriately.

1.3

This Policy sets out how concerns about serious wrongdoing by the council can be raised and how the council will respond to these.

1.4

This Policy is an integral part of, and should be read in the context of, the council's corporate values, which are:

Respect: Embrace diversity with kindness and consideration and recognise the value of everyone

Collaboration: Work together and contribute to the creation of helpful and successful teams and partnerships across the Council and beyond

Efficiency: Work in a way that makes the best and most sustainable use of our resources, always looking at alternative ways of doing things

Openness: Share and communicate with honesty about our service and ourselves, whenever appropriate. Accept where we have to change in order to improve

Creativity: Have ideas that challenge the 'tried and tested', use evidence of what works, listen to feedback and come up with different solutions

Customer Focus: Adopt our Customer Promise for colleagues, partners, members and citizens. Our Customer Promise is that we will be easy to reach, be clear and treat you with respect, listen and act to get things done